

Online Course FAQs



PROGRAM QUESTIONS

Does my child have to take an online-blended class?

Yes, starting with the class of 2015, all high school students must successfully complete an online course. For more information, review the board policy: [Graduation Requirements](#)

What does it mean to “successfully complete” an online-blended course?

Successful completion of an online-blended course is achieved when the student receives academic credit.

Do online courses follow the same curriculum and rigor as the face-to-face courses?

Yes, online-blended courses are taught by experienced district teachers and meet the same national, state, and district standards as other Park Hill courses.

SCHOOL SPECIFIC QUESTIONS

What online courses are available for students?

The current course offerings are listed in the High School Course Handbook and are identified with a computer mouse. Course offerings are adjusted to meet the growing needs of the online program. [List of Courses](#)

When does my child select his/her online course?

During the regular enrollment process, students select all course offerings. Students have four years to complete the graduation requirement. Students are encouraged to review the current offerings and discuss his/her options to fit the online-blended course into the Personal Plan of Study (PPS).

Can my child take more than one online course during a semester?

It is not recommended for students to take more than one online course each semester. Online courses require the same time commitment as a face-to-face course. Students will complete the Personal Plan of Study with during enrollment. During that time, students should discuss the options for taking online courses.

Does my child have to be on campus during his/her online block?

Online Course Offerings

ACT and College Prep (PHS Only)

American History

AP Statistics

Personal Finance ½ Credit

Constitutional Government &
Economics

Creative Writing

Enriched English Language Arts 3

Game Design/Animation

Heath ½ Credit

Marketing Concepts

Marketing Education Internship

Psychology

Students may choose to take the course during regular school hours or remotely from home. Off-site blocks are currently 1st and 4th Block. In addition, students can choose to take a 5th block course which will occur after the regular school day off campus. Courses taken remotely must be scheduled consecutively and transportation and computer access is the responsibility of the student and parent.

**Students must come on-campus for face-to-face sessions. These dates will be provided during the first weeks of class.*

How is attendance recorded in an online-blended course?

Attendance in the online environment is measured through participation in activities, assignments, in discussion forums, and regular correspondence with the online instructor. Extended periods of non-participation in an online-blended course will be evident if the student fails to login the course or participate in learning activities. The district learning management system provides detailed analytics for course participation including student logins and time spent in learning modules and course activities.

Do I have access to my child's online course?

No, at this time, there is no parent access in Schoology. To check student grades, parents may log into Infinite Campus.

Schoology Student Access Link: portal.parkhill.k12.mo.us

COURSE SPECIFIC QUESTIONS:

When does my child have access to the course?

Online courses open at the beginning of each semester. All online-blended course content is accessible 24 hours a day, seven days a week, using any computer with internet access. We use Schoology, a learning management platform.

How are the online-blended learning courses taught?

Our online-blended courses are taught by qualified instructors. The content is delivered through Schoology. Instructors facilitate the learning through the use of various media including: text, videos, discussions, and other online resources. In addition, multiple face-to-face sessions are scheduled throughout the semester.

How does my child contact the instructor?

Email will be the primary method of communication for online-blended courses. Students are required to use their district provided email account. Students need to adhere to the instructor's communication policy and understand that responses may take up to 48 hours. Instructors will communicate to students his/her district phone number and provide regular office hours for additional support.

District email link: mail.parkhill.k12.mo.us

How long will my student have to complete each assignment?

At the beginning of the semester, instructors will meet with students and provide a syllabus and pacing guide. Thereafter, during each module or unit, the instructor will provide due dates for tasks and assignments. Generally, there are several due dates during each week similar to a face-to-face course.

What if my child is absent from school or the scheduled online block?

When taking an online course, tasks and assignments are open for an extended period of time. Students must plan his/her time accordingly in order to get work done and submitted on time. Just as in a face-to-face course, if there are extenuating circumstances, students must contact the instructor prior to the due date if possible.

What if my child cannot make a scheduled face-to-face session?

Select face-to-face sessions are required and participation will be part of the final grade. Instructors will provide adequate notice for face-to-face sessions. If your child cannot make the face-to-face session, it is the student's responsibility to contact the instructor through email explaining the circumstance. If it is an unavoidable absence, students may be given the option to come to a make-up session. We strongly believe that the face-to-face sessions provide an added benefit to aid in student success online.

What if there is a snow day and we don't have computer access?

In case of inclement weather, students will be able to turn in work upon return to school.

TECHNICAL QUESTIONS:

How can my child contact technical support?

Students may contact the technology support **help desk @ 359-5000 ext. 1 (8:00 am – 4:00 pm Monday – Friday)** Students are asked to email the instructor to let them know about the technical difficulty. If needed, the technology staff will ask for additional information which may include a contact and screen shots of the issue. However, technology department is not responsible for troubleshooting problems which are determined to be caused by the students' technology resources at home. Students who are experiencing technical difficulty at home are welcome to access computers at school until the problem is resolved.

What if my child needs specific software for the online class?

All students enrolled in an online course are encouraged to use the Park Hill the district provided computer. If special access is needed, the software will be installed for the student.

